

Notification of Maintenance Window

Maintenance Scope

On Friday, October 9th at 6pm PT – SFTP, Paystation EBPP, Non-Login, and IVR services will be taken down for an update to the hosting environment's hardware and software.

The update will be complete by 6pm on Monday, October 12th. You will receive an email notification when the maintenance has been completed.

During the downtime, all users will see a maintenance page and administrators will be unable to log in.

Reason

Protecting the integrity of your customers financial data is essential to our business. While the required downtime to complete this update is longer than our standard maintenance window – it is necessary for us to stay up-to-date with the latest in payments processing data security standards.