

Bryan County Rural Water, Sewer and Solid Waste Management Dist. # 2
Hours 8:00 a.m. – 5 p.m. Monday – Friday

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NOTICE OF THE 2020 ANNUAL MEETING

As required by Art. XII of the By-Laws of Bryan Co. Rural Water District #2 you are hereby notified that the 2020 Annual Meeting will commence and be called to order at the Rural Water District #2 Office on Monday, November 9, 2020 at 8:30 A.M. The meeting will be concluded from 6:30 P.M. to adjournment at the Rural Water District #2 Office located at 9077 US Hwy 70, Mead, OK. The purpose of this meeting is to elect officers and inform Members about the state of our Water District. The Order of Business shall be as follows: 8:30 A.M. - Call to order: Proof of Notice: Reading of Minutes of the November 11, 2019 Meeting: Report of Officers and/or Committees. Election of Directors: The terms of Director's Linda Henderson and Mark Smith have expired. Applications for Board Member have been received from the following: Lauran Fuller – Washington St.; Mark Smith – Silo; Linda Henderson - Mead. **Voting for Board Members will be conducted from 8:45 A.M. until 4:45 P.M. at the Rural Water District # 2 Office located at 9077 US HWY 70. POLLS WILL CLOSE AT 4:45 P.M.** Voting results will be announced at 6:30 p.m. at the Rural Water District #2 Office followed by Unfinished Business: New Business: Adjournment. Following the Annual Meeting the Board will convene into a Special Meeting for election of Officers for the 2020/2021 FY. We will make every effort to allow for social distancing during the voting process, but if you plan to attend the annual meeting, we would suggest that masks be worn, as our board room is not big enough for social distancing.

Only those members whose bills are current will be able to vote, **ONE** vote per family (husband or wife), regardless of the number of memberships. There shall be no proxy voting. We ask that those that will be voting on behalf of churches, schools, community centers, fire dept., businesses, etc. to please provide our office with written authorization from such institution on or before election day (November 9, 2020).

PLEASE VISIT OUR WEBSITE WEEKLY FOR REGULAR NEWS UPDATES ABOUT THE WATER DISTRICT.
ALSO, PLEASE SIGN UP FOR ALERTS WHICH WILL BE SENT TO YOUR CELL/EMAIL WHEN AVAILABLE.

RATE INCREASE EFFECTIVE JANUARY 1, 2021: Residential Rates: 5/8" Meter: Current Minimum Rate - \$19.00; New Minimum Rate - \$20.00; 1" Meter: Current Minimum Rate - \$26.25; New Minimum Rate - \$27.25; 2" Meter: Current Minimum Rate - \$30.00; New Minimum Rate - \$31.00. Commercial Rates: 5/8" Meter: Current Minimum Rate - \$26.25; New Minimum Rate - \$27.25; 1" Meter: Current Minimum Rate - \$38.25; New Minimum Rate - \$39.25; 2" Meter: Current Minimum Rate - \$51.25; New Minimum Rate - \$52.25.

METHODS OF PAYMENT: We accept all Major Credit Card, Checks and Cash in our office. We ask that, if you are paying by cash, that you pay with exact change. We do not keep cash/change in our office. If you do not have exact change, the overpayment will be applied to your account for credit. We are making all efforts to "Go Green", so we encourage all customers to go to our website at www.ruralwater2.com and use our new Online Bill Pay and E-Bill service. Credit card and check payments can both be made on this site and can be set up to recur monthly. This service is currently free of charge. We also offer a free and easy Bank Draft Program. Your water bill will automatically be drafted from your bank account on the 10th of each month, which in turn will guarantee no late fees or disconnects. If you are interested in this program, please go to our website, and click on forms and complete the Automatic Bank Draft Form and submit it to our office.

BILLS: Water bills are not calculated until the 29th of each month, therefore, please **DO NOT** call in and request the amount of your current month's bill until after the 29th. Bills not paid by the Due Date (the 10th of each month) shall be subject to a late charge. Any unpaid late fees will reflect on the following month's bill. Failure of the District to submit a service bill shall not excuse the consumer from his obligation to pay for the water used.

DISCONNECTION: If Water District personnel makes a trip for disconnect, a \$50.00 S.C. will be charged whether the meter is locked or not. After a delinquent account has been disconnected and the reason for the discontinued service has been eliminated, **the Water District will reconnect the service in a normal course of its daily workload. If bill is paid online after disconnection, customer will need to notify the office to get water turned back on. Balance of account and disconnect fee must be paid before water service will be restored. Water service that has been disconnected due to nonpayment will not be restored after hours or on weekends/holidays.** Tampering with a meter is a Federal Offense and all guilty parties will be charged applicable fees set forth within the Policy & Procedures rate schedule.

RURAL SEWER #8 CUSTOMERS: We are continuing to experience a problem with items being put into the sewer lines and lift stations that are causing blockages in the sewer pumps. These blockages, if not caught in a timely manner will cause permanent damage to the pumps and backups in the homes. Please **DO NOT POUR GREASE** or put food down the drains or flush plastic, food, cigarette butts, paper towels, condoms, diapers, mop heads, feminine sanitary products, etc. down the toilets. As long as this problem persists, we will be forced to continue to increase the sewer rates and will eventually be forced to purchase the equipment needed to clean out the lines.

EMERGENCY ON-CALL: Standby personnel are always available (24 hours a day/7days a week). If you have a water/sewer (sewer pertains to those residents in Hilltop I, II & III and the Willowville Area only) related EMERGENCY after hours, please call our on-call # 916-1880. Please do not call this number for payment arrangements, account balances, disconnects, etc. These are not considered emergencies and a service charge will be applied to accounts for after hour NON-EMERGENCY call outs.

This institution is an equal opportunity provider and employer. In accordance with Federal law and the U.S. Department of Agriculture policy, this institution is prohibited from discriminating on the base of race, color, national origin, religion, sex, age, disability, or familial status. (Not all prohibited bases apply to all programs.) To file a complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all the information requested in the form. Send your completed complaint form or letter to U.S. Dept. of Agriculture, Director, Office of Adjudication, 1400 Independence Ave., S.W., Washington, D.C. 20250-9410, or by fax to (202) 690-7442 or email at program.intake@usda.gov.

